



Ken Yerves, President

JM Service Center LLC

Executive Vice President,
Chief Administrative Officer
and Chief Information Officer

JM Family Enterprises, Inc.

Ken Yerves is president of JM Service Center LLC (JMSC) and executive vice president, chief administrative officer, and chief information officer of parent company JM Family Enterprises, Inc. (JM Family), a diversified automotive corporation ranked by *Forbes* as the 30th-largest privately held company in the United States. Its principal businesses focus on vehicle distribution and processing, financial services, finance and insurance products, retail sales, marketing and consulting, and dealer technology products and services.

As president of JMSC, Yerves is responsible for the strategic direction, development and operation of JMSC, the company's internal shared services center, which provides services to each of JM Family's operating business units. JMSC improves the company's competitive position by leveraging key services that deliver business solutions and enhance customer value. By grouping together company resources performing like activities, the company is able to service multiple internal partners with lower costs and higher service levels.

As Executive Vice President and Chief Administrative Officer, Yerves is responsible for overseeing Corporate Communications, Creative Services, Government Relations, Human Resources, Learning and Organizational Development, Medical Services, Retirement Services, and Visual Communications for JM Family. As chief information officer he is responsible for the direction, development and implementation of the company's information technology. He also serves as a member of the company's Executive Management Team, which oversees the development and implementation of JM Family's long-range planning and strategies for future growth.

A 23-year veteran of computer information systems, Yerves has held several positions within JM Family, including chief technology officer and vice president of Technology Services. Prior to joining JM Family in 1989, he worked as a system consultant for Todd Travel Promotions and Micro Consulting Company Inc.

Yerves received his master's of business administration from Jacksonville University in Jacksonville, Fla., and his bachelor's degree in computer science from Dowling College in Oakdale, N.Y. He also graduated from Grumman Data Systems Institute in New York with a certification in computer programming. Yerves resides in Boca Raton, Fla. with his wife, Debbie, and their two daughters and son.

JM Family (www.jmfamily.com) is currently ranked No. 28 by FORTUNE® as one of the 100 Best Companies to Work For, its 12th consecutive year on the list. The company is also ranked No. 3 on *Computerworld's* list of "100 Best Places to Work in IT." In addition to JMSC, primary subsidiaries and divisions include: Southeast Toyota Distributors, LLC, the world's largest independent distributor of Toyota and Scion vehicles; World Omni Financial Corp., a diversified financial services company; JM&A Group, one of the largest independent insurance and extended warranty groups of companies in the U.S.; and JM Lexus, the largest volume Lexus dealership in the world. Headquartered in Deerfield Beach, Fla., JM Family has major operations in Jacksonville and Margate, Fla.; Commerce and Alpharetta, Ga.; Mobile, Ala.; and St. Louis, Mo.

